

# Hospital Kaizen

Duration : 1 week

Only in hospital  
or  
health care entity

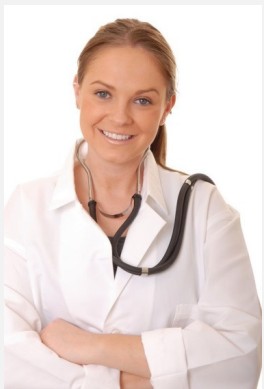


## Key Benefits

- Implementation:  
Learning by doing
- Improving patient  
experience
- Improved reputation
- Sustained continual  
improvement method

## Target Audience

**Everybody involved in  
hospital operations**



## Hospital Improvement using the Kaizen Methodology

Our specialists in this area will initially review the areas to be used within the training program. With the management team they both will look at specific requirements needed from the Kaizen Event and adapt the methodology to suit the needs and expectations. An outline of the program will be discussed and agreed and where required the necessary facilities will be available for the event including the necessary equipment that is needed to conduct the Kaizen Training. This preparation is essential to the success of the implementation.

**Initially** we shall tailor the Kaizen to your needs. Kaizen is an operational program which 'Makes It Work' while we train and induct, focusing on '**A New Experience within the Organization**'

**Next** we shall create together a '**Can Do**' attitude and establish both a **Structure** and **System** which is continuously employed and progressively improved.

The program will never succeed without the full participation and ongoing implementation to ensure its success. The program must always be seen as not a training event – It is a program of Change particularly in the Mindset of people participating in the implementation = Continuation – Success and most of all adapted in all areas within the hospital facilities including from administration through to full Customer Care

Within the process of improvement, you sometimes will hear the words Fast, Rapid, Quickly, speedily (in many ways), Quicker etc., we at Productivity in Europe use the phrase Effective because the object is to create a performance system that is easier and effective.

We find that providing people with the most efficient way to perform their role make it a more successful and enjoyable role. Together we create a more Positive attitude and create more enjoyment in roles and tasks and we do not accept systems and procedures that continuously fail.

The subject will be variable depending on your needs:

- Diagnosis to Treatment Time Reduction
- Pharmacy Improvement
- Laboratory Improvement
- Tools and Equipment
- Shared Services
- Operational KPI's (Key Performance Indicators)

E: [office@productivityineurope.com](mailto:office@productivityineurope.com)  
I: [www.productivityineurope.com](http://www.productivityineurope.com)

## Hospital Kaizen Outline

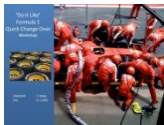
- Determine the process, team members and measures for success
- Prepare for the specific Kaizen requirements
- Provide the participants with the understanding and techniques for an effective implementation process
- Apply appropriate Kaizen Methods and Tools
- Evaluate Results
- Celebrate the Achievements
- Replicate when possible
- Identify the next process for improvement

## Other Training Courses



### Operational Excellence and Productivity Improvement

Learn how **Philips Electronics** increased their OEE from 65% to more than 85%!



### Formula 1 Quick Changeover using SMED: Single Minute Exchange of Dies

Learn how a changeover at **SONY** was reduced from over 6 hours to less than 10 minutes  
(Training includes: day 1 classroom day 2 On Company Equipment)



### 5 day Overall Equipment Effectiveness Improvement *See and Do:*

In Company 5 day Implementation Workshop **On Real Company Process** using Quick Changeover – Autonomous Maintenance – 5S combined within a TPM Framework



### TPM and Overall Equipment Effectiveness

Learn how **Philips Electronics** increased their OEE from 65% to more than 85%!



### Enhanced 5S Workplace Organization

Learn why it is called 'enhanced' and how it is different from the traditional 5S method.

## Enrollment and payment

You can apply for this training course by sending a mail. We shall then contact you to align and make appropriate arrangements.

## Clients in the following countries:

United States – Austria – Belgium – Dubai – Egypt – France – Germany – Greece – Hungary – Ireland – Italy – The Netherlands – Nigeria – Poland – United Kingdom – Saudi Arabia – Spain – Sweden – Switzerland

**If You Want To Improve - Do It With Us**